



BACK PADDOCK
C O M P A N Y

Fertcare Level A

Basic product knowledge and storage or customer service training for staff who handle fertiliser

Overview

Fertcare Level A course as offered by Back Paddock Company has a strong focus on **basic product knowledge, environmental and food safety risk management**. Students can choose either Storage & Handling or Customer Service electives. The course also raises awareness of the main Occupational Health and Safety (OH&S) issues related to fertiliser use and storage.

As a business owner it makes sense to have staff who can confidently work safely with product thereby reducing workplace accidents. Having staff with these skills gives peace of mind and ensures that your fertiliser storage solutions are being carried out with the most up-to-date judgment, knowledge and skills. **This course is available ONLINE at your convenience** in a self-paced style.

Who would benefit?

- Anyone who is involved in customer service within the fertiliser industry, or the direct handling and storage of fertilisers

Learning Outcomes

At the end of this Fertcare A course staff will have a basic understanding of fertiliser and soil ameliorant products including:-

- Physical identification of product, likely in-field uses, and the need for quality product at all stages in the supply chain
- Understanding product labels and the information provided by labels
- Understanding MSDS, what information they contain and when they should be provided to the farmer
- Storage and handling characteristics, how these can be affected by the way products are managed, the effect on product quality and the consequences for the end user
- Understand the main environmental and food safety risks associated with storing and handling fertilisers

About us

Back Paddock has been proudly delivering comprehensive and professional training programs for over 20 years and is broadly recognised for industry excellence in the field. We continuously update the information in our training packages with information vetted by our qualified industry experts, and ensure our self-paced online platform is engaging, simple to use and ready for you to learn at your convenience.

Please do not hesitate to contact the team for any further information. We look forward to studying with you!

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